

CONDITIONS OF HIRE

Could you please read this carefully and ensure you understand the contents

Have you had an insurance proposal declined, a policy cancelled or renewal refused, been required to pay an increased premium or had special conditions imposed by any motor insurance?

Have you any physical or mental disabilities; suffer from Diabetes, fits or any heart conditions?

Have you been convicted of any motoring offences in the last 5 years, had your licence suspended in the last ten years or are there any prosecutions pending?

Have you had any accidents and/or claims in the last 3 years (36 calendar months)?

You need to have held your licence for at least 12 months (2 years for drivers under 25 and for minibus, tippers & MPV's)

Age Requirements- 21 -75 for vans & cars, 25 - 75 for MPV's, 25 - 70 for Minibus (65 if no D1),

INSURANCE EXCESS AND THE COLLISION DAMAGE WAIVER (C.D.W.)

All hire vehicles have fully comprehensive insurance, however there is an excess of £500 (all damage & including tyres, wheels & windscreens. any underside damage, missfuel or key loss/damage is in **addition to the excess**). If you have a non-UK driving licence you will have a raised excess of £700, however please check in advance if we can hire to you as it will depend where your licence is held if not a UK licence.

If the vehicle is damaged, **you** are liable for up to the excess, if the damage is caused by a 3rd party you must obtain their details, take photos etc and **we will** pursue the claim, if you fail to do so you will be held liable. You can choose to pay the waiver to reduce the excess down to **£100**. (£15.00 + vat per day *(£18.00)*) if you are on a non-UK licence or you have a raised excess, the waiver will half the security deposit and the amount you are liable for.

We would like to politely remind you that all our vehicles are non-smoking. We do charge for any unacceptably dirty vehicles, vehicles that have been smoked in, pet hair or if you have not removed your rubbish. There is a £15 admin charge for any parking or speeding tickets. We recommend you photograph or video the vehicle prior to taking it away from us. You are responsible for the vehicle whilst it is on hire to you & until checked in by us the next working day. We do not refund any hire cost for vehicles returned early before the end of your contract. Our full T&C's are on the reverse of your hire agreement copy.

SECURITY DEPOSITS

To hire a vehicle we must hold a security deposit on a CREDIT OR DEBIT CARD ONLY. The amount will not be taken from your account but your card issuer WILL freeze it for up to 10 days sometimes longer depending on the type of account you use. You can expect the amount to be available within 10 to 15 working days. In some cases it may take longer. Please be aware internet only banks or non UK banks have their own timescales and will take much longer. **Internet Only Banks are particularly slow - sometimes up to 6 weeks and sometimes show it as a transaction and this is down to their rules not ours**

ALL VEHICLES £200 CARD DEPOSIT

NON-UK LICENCE HOLDERS £700 CARD DEPOSIT

OVERSEAS HIRES £1000 CARD DEPOSIT

ANYONE WITH A RAISED EXCESS WILL NEED AN EQUIVALENT CARD SECURITY DEPOSIT

BOOKING POLICY

Less than 4 weeks before rental commencement	Future bookings of 4 weeks or more	
Full payment required	25% or minimum of £25 whichever is greater. Full payment then required 4 weeks prior to booking date	

CANCELLATION POLICY

More than 2 weeks before rental commencement	Between 2 days and 14 days before rental commencement	Less than 2 days before rental commencement
Full refund less £5 admin fee	30% of the rental fee will be refunded	No refund will be given.

WE DO NOT REFUND ANY HIRE COST FOR VEHICLES RETURNED EARLY BEFORE THE END OF YOUR CONTRACT

ADDITIONAL RULES IF YOU ARE HIRING A MINIBUS WITHOUT A D1 CATEGORY ON YOUR LICENCE

As with those questions overleaf please read these rules carefully & answer honestly

- ❖ Are you over 25 & under 65**
- ❖ Have you held a full driving licence for more than 2 years**
- ❖ Are you driving the minibus solely for social purposes as a non-commercial body**
- ❖ Are you driving the minibus on a voluntary basis & not charging passengers (ie no money can change hands between the driver & the passengers, even fuel money)**
- ❖ Are you towing a trailer**
- ❖ Are you only driving the minibus in the UK**

IMPORTANT NOTICE

From Cornwall Council



Please ensure that you familiarise yourself with the terms and Conditions of hire before signing the rental agreement

Your attention is drawn to the fact that any authorised drivers must not use the vehicle to carry passengers for hire or reward. To use a vehicle for this purpose invalidates the insurance provided under the rental agreement and constitutes an offence.